

## Glendale Engineering (Milfield) Limited

### Standard Terms and Conditions of Supply (July 2018)

The Customer's attention is particularly drawn to the provisions of clause 12 (Limitation of liability).

#### 1. Interpretation

The following definitions and rules of interpretation apply in this agreement.

##### 1.1. Definitions:

"Acceptance of Order"	the Supplier's acceptance for the supply of Goods and/or services as set out in an Acceptance of Order form
"Business Day"	a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business
"Commencement Date"	has the meaning given in clause 2.2
"Conditions"	these terms and conditions as amended from time to time in accordance with clause 16.13
"Contract"	the contract between the Supplier and the Customer for the supply of Goods and/or Services in accordance with these Conditions
"Customer"	the person or firm who purchases the Goods and/or Services from the Supplier
"Delivery Location"	has the meaning given in clause 4.2
"Delivery of the Goods"	has the meaning given in clause 4.3
"Force Majeure Event"	has the meaning given to it in clause 15
"Goods"	the goods and/or any part of them as set out in the Order
"Goods Specification"	any description or specification for the Goods, including any relevant plans or drawings, confirmed in or referred to in the Order
"Intellectual Property Rights"	patents, rights to inventions, copyright and neighbouring and related rights, moral rights, trademarks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted,

renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world

"Order"	the Customer's order for the supply of Goods and/or Services, as set out in the Customer's acceptance of the Supplier's Contract Order or Supply Order form, as the case may be
"Services"	the services and/or any part of them to be supplied by the Supplier to the Customer as set out in the Order
"Service Specification"	any description or specification for the Services confirmed in or referred to in the Order
"Supplier"	Glendale Engineering (Milfield) Limited registered in England and Wales with company number 01815080
"Supplier Materials"	has the meaning given in clause 8.1.8.

## 1.2. Interpretation:

- 1.2.1. a **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
- 1.2.2. a reference to a party includes its personal representatives, successors and permitted assigns;
- 1.2.3. a reference to a statute or statutory provision is a reference to it as amended or re-enacted. A reference to a statute or statutory provision includes all subordinate legislation made under that statute or statutory provision;
- 1.2.4. any words following the terms **including, include, in particular, for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms; and
- 1.2.5. a reference to **writing** or **written** includes fax and email.

## 2. **Basis of contract**

- 2.1. The Order constitutes an offer by the Customer to purchase Goods and/or Services in accordance with these Conditions.
- 2.2. The Order shall only be deemed to be accepted when the Supplier issues its written Acceptance of Order at which point and on which date the Contract shall come into existence (**Commencement Date**).
- 2.3. Any samples, drawings, descriptive matter or advertising issued by the Supplier and any descriptions of the Goods or illustrations or descriptions of the Services contained in the Supplier's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force unless expressly referred to in the Order.

- 2.4. These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.5. Any quotation given by the Supplier shall not constitute an offer, and is only valid for a period of 20 Business Days from its date of issue.
- 2.6. All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

### 3. **Goods**

- 3.1. The Goods are described in the Order and/or in any Goods Specification.
- 3.2. To the extent that the Goods are to be manufactured in accordance with a Goods Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal costs (calculated on a full indemnity basis) and all other professional costs and expenses) suffered or incurred by the Supplier arising out of or in connection with any claim made against the Supplier for actual or alleged infringement of a third party's Intellectual Property Rights arising out of or in connection with the Supplier's use of the Goods Specification. This clause 3.2 shall survive termination of the Contract.
- 3.3. The Supplier reserves the right to amend the Goods Specification if required by any applicable statutory or regulatory requirement, and the Supplier shall notify the Customer in any such event.

### 4. **Delivery of Goods**

- 4.1. The Supplier shall ensure that:
  - 4.1.1. each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Order is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
  - 4.1.2. it states clearly on the delivery note any requirement for the Customer to return any packaging material to the Supplier. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
- 4.2. The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**).
- 4.3. Delivery of the Goods shall be completed on the completion of unloading of the Goods at the Delivery Location.
- 4.4. Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

- 4.5. The Supplier shall not, when delivering or collecting/removing any Goods, materials, plant or equipment, be liable for any damage to private roadways, mains pipes, manholes, weighbridges or approaches to the Delivery Location caused by the weight of any vehicles and loads (if any) or the nature of the Goods, materials, plant or equipment carried. The Supplier will, without prejudice to the above, take reasonable precautions to avoid damage if warned by the Customer or his agent of specific hazards.
- 4.6. If the Supplier fails to deliver the Goods, its total liability to the Customer, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with the Contract, shall be limited to 100% of the total charges paid under the Contract. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.
- 4.7. Where it is specified in the Order that the Customer is to collect the Goods, the Customer shall collect the Goods from the Supplier's premises at Berwick Road Industrial Estate, Wooler, Northumberland NE71 6AH or such other location as may be agreed with the Customer within 3 Business Days of the Supplier notifying the Customer that the Goods are ready.
- 4.8. If the Customer fails to take or accept delivery of the Goods within 3 Business Days of the Supplier notifying the Customer that the Goods are ready, then except where such failure or delay is caused by a Force Majeure Event or by the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
  - 4.8.1. delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day following the day on which the Supplier notified the Customer that the Goods were ready; and
  - 4.8.2. the Supplier shall store the Goods until delivery takes place, and may charge the Customer for all related costs and expenses (including insurance).
- 4.9. If 10 Business Days after the Supplier notified the Customer that the Goods were ready for delivery the Customer has not taken or accepted delivery of the Goods, the Supplier may, in its absolute discretion, resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.
- 4.10. The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

## 5. **Quality of Goods**

- 5.1. The Supplier warrants that on delivery the Goods shall:
  - 5.1.1. conform in all material respects with their description and any applicable Goods Specification;
  - 5.1.2. be free from material defects in design, material and workmanship; and
  - 5.1.3. be of satisfactory quality (within the meaning of the Sale of Goods Act 1979).
- 5.2. Subject to clause 5.3, the Supplier shall, at its option, repair or replace any defective Goods, or refund the price of any defective Goods in full if:

- 5.2.1. the Customer gives notice in writing within a reasonable time of Delivery of the Goods that some or all of the Goods do not comply with the warranty set out in clause 5.1;
  - 5.2.2. the Supplier is given a reasonable opportunity of examining such Goods; and
  - 5.2.3. the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Supplier's cost.
- 5.3. The Supplier shall not be liable for the Goods' failure to comply with the warranty in clause 5.1 if:
- 5.3.1. the Customer makes any further use of such Goods after giving a notice in accordance with clause 5.2;
  - 5.3.2. the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice;
  - 5.3.3. the defect arises as a result of the Supplier following any drawing, design or Goods Specification supplied by the Customer;
  - 5.3.4. the Customer alters or repairs such Goods without the written consent of the Supplier;
  - 5.3.5. the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions; or
  - 5.3.6. the Goods differ from their description or the Goods Specification as a result of changes made to ensure they comply with applicable statutory or regulatory standards.
- 5.4. Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of any failure to comply with the warranty set out in clause 5.1.
- 5.5. The terms of these Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

6. **Title and risk**

- 6.1. The risk in the Goods shall pass to the Customer on Delivery of the Goods.
- 6.2. Title to the Goods shall not pass to the Customer until the Supplier receives payment in full (in cash or cleared funds) for the Goods, in which case title to the Goods shall pass at the time of payment.
- 6.3. Until title to the Goods has passed to the Customer, the Customer shall:
  - 6.3.1. store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
  - 6.3.2. not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
  - 6.3.3. maintain the Goods in satisfactory condition and keep them insured against all risks for their full price on the Supplier's behalf from the date of delivery;

- 6.3.4. notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.4; and
- 6.3.5. give the Supplier such information relating to the Goods as the Supplier may require from time to time.
- 6.4. Subject to clause 6.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time:
  - 6.4.1. it does so as principal and not as the Supplier's agent; and
  - 6.4.2. title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.
- 6.5. If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.4, then, without limiting any other right or remedy the Supplier may have:
  - 6.5.1. the Customer's right to resell Goods or use them in the ordinary course of its business ceases immediately; and
  - 6.5.2. the Supplier may at any time require the Customer to deliver up all Goods in its possession which have not been resold, or irrevocably incorporated into another product; and if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

## 7. **Supply of Services**

- 7.1. The Supplier shall supply the Services to the Customer in accordance with the Order in all material respects.
- 7.2. The Supplier shall use all reasonable endeavours to meet any dates for completion of the Services specified in the Order, but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.
- 7.3. The Supplier reserves the right to amend the Service Specification if necessary to comply with any applicable law or regulatory requirement, or if the amendment will not materially affect the nature or quality of the Services, and the Supplier shall notify the Customer in any such event.
- 7.4. The Supplier warrants to the Customer that the Services will be provided using reasonable care and skill.

## 8. **Customer's obligations**

- 8.1. The Customer shall:
  - 8.1.1. ensure that the terms of the Order and any information it provides in any Service Specification and Goods Specification are complete and accurate;
  - 8.1.2. co-operate with the Supplier in all matters relating to the Goods and Services;
  - 8.1.3. provide the Supplier, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other

facilities as reasonably required by the Supplier to provide the Goods and Services;

- 8.1.4. provide the Supplier with such information and materials as the Supplier may reasonably require in order to supply the Goods and Services, and ensure that such information is complete and accurate in all material respects;
- 8.1.5. prepare the Customer's premises for the supply of the Goods and Services, and in particular, the Customer will ensure an accessible level site, clear of obstruction, suitable for the operation of heavy vehicles and cranes, and the Supplier reserves the right to charge any extra costs which arise as a result of conditions which differ from those described above;
- 8.1.6. obtain and maintain all necessary licences, permissions and consents which may be required for the Goods and/or Services before the date on which the Services are to start;
- 8.1.7. comply with all applicable laws, including health and safety laws;
- 8.1.8. keep all materials, equipment, documents and other property of the Supplier (**Supplier Materials**) at the Customer's premises in safe custody at its own risk, maintain the Supplier Materials in good condition until returned to the Supplier, and not dispose of or use the Supplier Materials other than in accordance with the Supplier's written instructions or authorisation; and
- 8.1.9. comply with any additional obligations as set out in the Order, Service Specification and/or Goods Specification.

8.2. If the Supplier's performance of any of its obligations under the Contract is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation (**Customer Default**):

- 8.2.1. without limiting or affecting any other right or remedy available to it, the Supplier shall have the right to suspend delivery of the Goods and/or performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations in each case to the extent the Customer Default prevents or delays the Supplier's performance of any of its obligations;
- 8.2.2. the Supplier shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from the Supplier's failure or delay to perform any of its obligations as set out in this clause 8; and
- 8.2.3. the Customer shall reimburse the Supplier on written demand for any costs or losses sustained or incurred by the Supplier arising directly or indirectly from the Customer Default.

## 9. **Charges and payment**

9.1. The price shall be as set out in the Order. The price is based on the assumption that foundation sizes are in normal soil, having a bearing capacity of 150 KN per square metre at the depth stated. Any additional costs caused by encountering ground conditions contrary to the above such as rock, running sand, water etc. will be charged on a time and materials basis. No provision is made for the removal or spreading of soil excavated for foundations. The Supplier shall not be responsible for any damage to below ground installations when excavating foundation bases.

- 9.2. The Supplier reserves the right to increase the price by giving notice to the Customer at any time before delivery, to reflect any increase in the cost of the Goods and/or Services to the Supplier that is due to:
- 9.2.1. any factor beyond the control of the Supplier (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
  - 9.2.2. any request by the Customer to change the delivery date(s), quantities or types of Goods and/or Services ordered, or the Goods and/or Services Specification; or
  - 9.2.3. any delay caused by any instructions of the Customer in respect of the Goods and/or Services or failure of the Customer to give the Supplier adequate or accurate information or instructions in respect of the Goods and/or Services.
- 9.3. The Supplier shall invoice the Customer the instalments as set out in the Order (a "**payment application**") or if no such instalments are specified the Supplier may make an application to the Customer at monthly intervals calculated from the date of the Order. The Supplier's payment application shall state the relevant instalment set out in the Order, or, where instalments are not specified, the sum the Supplier considers will become due on the due date for the relevant payment and the basis on which it is calculated, specifying the value of the Goods and Services carried out to that date, less any sums previously paid, and such payment application will be accompanied by such documents the Supplier considers necessary to support the payment being claimed.
- 9.4. The due date for payment of any amount payable under this Contract shall be the date of receipt of the Supplier's payment application (the "**due date**"). The final date for payment shall be 30 days from the due date (the "**final date for payment**").
- 9.5. Not later than 5 days after the due date the Customer shall give a payment notice (a "**payment notice**") to the Supplier stating the sum he considers to be due from him calculated in accordance with the provisions of this Contract and the basis on which that sum has been calculated.
- 9.6. Subject to any notice given under clause 9.7, the Customer shall no later than the final date for payment pay the Supplier the amount specified in the payment notice under clause 9.5 or, if that notice is not given in accordance with that clause, the amount stated as due in the Supplier's payment application.
- 9.7. If the Customer intends to pay less than the sum stated as due from him in his payment notice or, where applicable, in the supplier's payment application, he shall not later than 5 days before the final date for payment give notice to the Supplier (a "**pay less notice**") of that intention stating the sum that he considers to be due to the Supplier at the date he gives notice under this clause 9.7 and the basis on which that sum has been calculated. Where such a pay less notice is given, the payment to be made on or before the final date for payment shall be not less than the amount stated as due in the pay less notice.
- 9.8. In relation to the requirements for the giving of notices under clause 9, it is immaterial that the amount then considered to be due may be zero.
- 9.9. All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (VAT). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Services or Goods at the same time as payment is due for the supply of the Services or Goods.

9.10. If the Customer fails to make a payment due to the Supplier under the Contract by the final date for payment, then, without limiting the Supplier's remedies under clause 13 (Termination), the Customer shall pay simple interest on the overdue sum from the final date for payment until payment of the overdue sum, whether before or after judgment. Interest under this clause 9.10 will accrue each day at 8% a year above the Bank of England's base rate from time to time, but at 8% a year for any period when that base rate is below 0%.

9.11. All amounts due under this Contract shall be paid in full and in cleared funds to a bank account nominated in writing by the Supplier, without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law) and time for payment shall be of the essence of the Contract.

## 10. **Intellectual property rights**

10.1. All Intellectual Property Rights in or arising out of or in connection with the Services (other than Intellectual Property Rights in any materials provided by the Customer) shall be owned by the Supplier.

10.2. The Supplier grants to the Customer, or shall procure the direct grant to the Customer of, a fully paid-up, worldwide, non-exclusive, royalty-free and irrevocable licence to copy and use all materials provided by the Supplier to the Customer for the purpose of receiving and using the Goods and Services.

10.3. The Customer shall not sub-license, assign or otherwise transfer the rights granted by clause 10.2.

10.4. The Customer grants the Supplier a fully paid-up, worldwide, non-exclusive, royalty-free and irrevocable licence to copy, use and modify any materials provided by the Customer to the Supplier for the term of the Contract for the purpose of providing the Goods and/or Services to the Customer.

## 11. **Confidentiality**

11.1. Each party undertakes that it shall not at any time disclose to any person any confidential information concerning the business, affairs, customers, clients or suppliers of the other party, except as permitted by clause 11.2.

11.2. Each party may disclose the other party's confidential information:

11.2.1. to its employees, officers, representatives, subcontractors or advisers who need to know such information for the purposes of carrying out the party's obligations under the Contract or for the purpose of providing professional advice. Each party shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the other party's confidential information comply with this clause 11; and

11.2.2. as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.

11.3. Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.

## 12. **Limitation of liability. THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE.**

12.1. Nothing in these Conditions shall limit or exclude the Supplier's liability for:

- 12.1.1. death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
  - 12.1.2. fraud or fraudulent misrepresentation;
  - 12.1.3. breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);
  - 12.1.4. breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession); or
  - 12.1.5. defective products under the Consumer Protection Act 1987.
- 12.2. Subject to clause 12.1, the Supplier shall not be liable to the Customer, whether in contract, tort (including negligence), for breach of statutory duty, or otherwise, arising under or in connection with the Contract for:
- 12.2.1. loss of profits;
  - 12.2.2. loss of sales or business;
  - 12.2.3. loss of agreements or contracts;
  - 12.2.4. loss of anticipated savings;
  - 12.2.5. loss of use or corruption of software, data or information;
  - 12.2.6. loss of or damage to goodwill; or
  - 12.2.7. any indirect or consequential loss.
- 12.3. Subject to clause 12.1, the Supplier's total liability to the Customer, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with the Contract, shall be limited to 100% of the total charges paid under the Contract.
- 12.4. The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 and the terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.
- 12.5. This clause 12 shall survive termination of the Contract.

### 13. **Termination**

- 13.1. Without affecting any other right or remedy available to it, either party may terminate the Contract with immediate effect by giving written notice to the other party if:
- 13.1.1. the other party commits a material breach of its obligations under the Contract and (if such breach is remediable) fails to remedy that breach within 28 days after receipt of notice in writing to do so;
  - 13.1.2. the other party takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;

- 13.1.3. the other party suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business; or
  - 13.1.4. the other party's financial position deteriorates to such an extent that in the terminating party's opinion the other party's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.
- 13.2. Without affecting any other right or remedy available to it, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract by the final date for payment.
- 13.3. Without affecting any other right or remedy available to it, the Supplier may suspend the supply of Services or all further deliveries of Goods under the Contract or any other contract between the Customer and the Supplier if the Customer fails to pay any amount due under the Contract by the final date for payment, the Customer becomes subject to any of the events listed in clause 13.1.2 to clause 13.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them.

#### 14. **Consequences of termination**

##### 14.1. On termination of the Contract:

- 14.1.1. the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Services and Goods supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt;
  - 14.1.2. the Customer shall return all of the Supplier Materials and any Goods which have not been fully paid for. If the Customer fails to do so, then the Supplier may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract.
- 14.2. Termination of the Contract shall not affect any rights, remedies, obligations and liabilities of the parties that have accrued up to the date of termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination.
- 14.3. Any provision of the Contract that expressly or by implication is intended to have effect after termination shall continue in full force and effect.

#### 15. **Force majeure**

Neither party shall be in breach of the Contract nor liable for delay in performing or failure to perform, any of its obligations under the Contract if such delay or failure result from events, circumstances or causes beyond its reasonable control.

#### 16. **General**

##### **Assignment and other dealings**

- 16.1. The Supplier may at any time assign, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights and obligations under the Contract.

- 16.2. The Customer shall not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights and obligations under the Contract without the prior written consent of the Supplier.

### **Notices**

- 16.3. Any notice or other communication to be given to a party under or in connection with the Contract shall be in writing and shall be delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or sent by fax to its main fax number or sent by email to the address specified in the Order.
- 16.4. Any notice or other communication shall be deemed to have been received: if delivered by hand, on signature of a delivery receipt or at the time the notice is left at the proper address; if sent by pre-paid first-class post or other next working day delivery service, at 9.00am on the second Business Day after posting or at the time recorded by the delivery service; or, if sent by fax or email, at 9.00am on the next Business Day after transmission.
- 16.5. This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any other method of dispute resolution.

### **Severance**

- 16.6. If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

### **Waiver**

- 16.7. A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.

### **No partnership or agency**

- 16.8. Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, constitute either party the agent of the other, or authorise either party to make or enter into any commitments for or on behalf of the other party.

### **Entire agreement**

- 16.9. The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.
- 16.10. Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misrepresentation based on any statement in the Contract.

16.11. Nothing in this clause shall limit or exclude any liability for fraud.

### **Third parties rights**

16.12. The Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

### **Variation**

16.13. Except as set out in these Conditions, no variation of the Contract shall be effective unless it is agreed in writing and signed by the parties (or their authorised representatives).

### **Governing law**

16.14. The Contract and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

### **Jurisdiction**

16.15. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.